

Success Laventille Secondary School

Social-Studies

Form 5

Section C: OPTIONS

C1: Communication

Factors responsible for breakdown in communication

1. Age and gender differences
2. Prejudices
3. Beliefs
4. Ideology
5. Status
6. Unresolved conflict
7. Mistrust
8. Stress
9. Strained relationships
10. Failure of equipment

Age and Gender differences

The generation gap sometimes sees people from across generations operating from different viewpoints and sets of norms, mores and values. They can different language and also interpret things differently. In some cases, men and women have different priorities and different approaches to communication, which can lead to misinterpretation.

Prejudices

If a sender is prejudiced against an intended recipient, the tone of the message may be affected and may be negatively received.

Beliefs and ideology

A person's beliefs and ideology are very important to them. When communicating to a recipient with different beliefs, it is important not to make any assumptions about what they understand about the sender's beliefs. Showing respect for different beliefs and ideologies is equally important.

Status

Each person has a status that gives him or her certain levels of responsibility and authority. The form and content of communication should acknowledge and respect a person's status.